



FOR IMMEDIATE RELEASE

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Palm Springs Airport Sets Another Passenger Record Celebrates Completion of Ticket Lobby Renovations & New Baggage System

Palm Springs, California – Palm Springs International Airport (PSP) continues its pandemic rebound by setting another passenger record and celebrates the completion of its ticket lobby renovation and new state-of-the-art baggage system.

On the heels of even more route announcements, PSP broke another passenger record. Total Passenger Counts for July reached 129,463, or a 32% increase over the previous record set in July 2019 when 97,834 total passengers utilized the airport. PSP started its return to pre-pandemic levels in May and has exceeded pre-pandemic numbers throughout the summer. July 2021 passenger numbers are up 283% compared to July 2020, however, 2021 year-to-date passenger numbers are still lagging 2019 by 37%.

“This summer has been one of the busiest we’ve ever had at the airport, and we expect this rebound to continue with more available flights and ten new routes starting this fall,” said Palm Springs Mayor Christy Holstege. “With the completion of the ticket lobby renovations and the installation of a new baggage system, we are improving the airport user experience and accommodating future demand”.

Palm Springs International Airport celebrated the renovation and expansion of its ticket lobby and installation of a new baggage system with a ribbon-cutting on Monday, August 23. The \$36 million project began in February 2020 and was first identified during the airport’s 2015 master plan update. The updated master plan outlined several objectives for the airport to accomplish as part of its work to improve the passenger experience. The Ticket Lobby renovation and expansion portion of the project reconfigured airline offices allowing the passenger circulation areas to nearly double in size, improved accessibility for passengers with disabilities, and added additional ticket counters to accommodate the growing list of airlines that fly to Palm Springs.

The second part of the project reconfigured and replaced the airport’s aging baggage system that had become prone to breaking down. The new baggage system ensures that the airport can efficiently

and quickly process the growing number of checked bags and improves the reliability of the system overall.

“The increased processing capability and reliability of the new bag system will help prevent mishandled baggage and lower the chances of a bag missing a flight,” said Arron Brown, Deputy City Manager. “This project was important to the City of Palm Springs not only for its enhancement of the traveler experience but also because of the need to accommodate the growth at Palm Springs International Airport.”

Another project currently underway is the replacement of all passenger boarding bridges at the airport. This \$7 million project began in June and is expected to be completed by the end of the year.

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ABOUT PALM SPRINGS INTERNATIONAL AIRPORT

Palm Springs International Airport (PSP) is owned and operated by the City of Palm Springs and is the only commercial service airport in the Coachella Valley. The airport’s 11 air carriers provide nonstop service to 35 airports in season, 30 in the United States and 5 in Canada. US nonstop airports include Atlanta, Austin, Bellingham, Boise, Boston, Chicago Midway, Chicago O’Hare, Dallas Love, Dallas/Fort Worth, Denver, Des Moines, Eugene, Everett, Fort Lauderdale, Houston, Indianapolis, Las Vegas, Los Angeles, Minneapolis, Nashville, New York City-JFK, Oakland, Phoenix, Portland, Provo, Sacramento, Salt Lake City, San Francisco, San Jose, and Seattle. Canadian nonstop routes include Calgary, Edmonton, Toronto, Vancouver, and Winnipeg. PSP is served by Air Canada, Alaska, Allegiant, American, Delta, Flair, jetBlue, Southwest, Sun Country, United, and WestJet. Some airlines and routes operate only on a seasonal basis at PSP.

For additional information, please refer to PalmSpringsAirport.com or get social with PSP on Facebook (www.facebook.com/flyPSP), Twitter (@flyPSP), or Instagram (@flyPSP) to stay informed about the airport and the airlines that serve the Coachella Valley.